

Cold Weather Rule, Annual Notice for Military Personnel, Fall Clean up and Hydrant Flushing



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We're on the Web!
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Cold Weather Rule

Annual Notice to All Residential Customers

Bills can pile up just like snow. But a Minnesota state law called the "Cold Weather Rule" is designed to protect people who have trouble paying their utility bills in winter. The Cold Weather Rule applies from October 15 to April 15. It says that utility service affecting your home's primary source of heat must not be disconnected and must be reconnected during this period if you meet all of the following requirements:

1. Your total household income is less than 50 percent of the state median household income, and
2. You and your utility enter into a payment agreement that considers the financial resources of your household and you continue to make reasonably timely payments under that agreement.

If you are concerned about being able to pay your utility bill, please contact Walker Water Works.



We can provide you with referrals to local energy assistance providers.

If you know you're going to have trouble paying your utility bills, please contact us to work out a payment agreement.

Military Personnel

ANNUAL NOTICE -- For Military Personnel **Minn. Stat. § 325E.028.**

Minnesota law requires that customers and utilities make utility payment arrangements for military service personnel in the following situation. If a member of a household has been issued orders into active duty, deployment, or change in duty station and the residential customer meets specific



income criteria, the Walker Water Works city utility must not disconnect the utility service of that qualifying residential customer due to nonpayment.

An application for a utility payment agreement must include copies of income statements and proof of military orders as described in the law. The

Walker Water Works city utility may shut off utility service for nonpayment if an application does not include the required copies of income statements and proof of military orders as required by Minn. Stat. § 325E.028.

If you would like a copy of this law, please contact the city utility at 218-547-5503.

Fall Clean up and Hydrant Flushing

Hydrant Flushing

The Public Works Department will be flushing hydrants in the City of Walker October 18th through October 22nd, 2021, between 8:00 a.m. and 3:30 p.m.

Water mains are routinely flushed to clean the distribution system. Rusty water may be evident during the flushing. If discoloration exists,

residents should run the cold tap until it becomes clear. Your water service should not be interrupted. If you have any concerns, please notify Public Works at 218-547-5504.

Fall Clean Up

Small brush and bagged leaves **ONLY** will be picked up curbside October 21 and 22.

NO large tree limbs or tires will be accepted.

Reminder: Leaf, grass and brush drop off is open at City Shop, 6136 Ottertail Road

For City of Walker residents **ONLY**

NO TIRES

Compost Materials
Include: Leaves, Grass, Brush, Please put pine needles in the brush Pile